Survey: 48 Per Cent of Managers in Canada Allow Employees to Set Their Own Hours

RETHINKING THE 9-TO-5



Robert Half Research Reveals Key Considerations When Offering Schedule Flexibility

TORONTO, Nov. 10, 2021 /CNW/ - Canadian companies are embracing new ways of working, but are they ready to ditch the traditional eight-hour workday? Research from talent solutions and business consulting firm Robert Half shows nearly half of senior managers (48 per cent) give employees the ability to choose when they work. And 31 per cent of those respondents don't mind if their direct reports put in fewer than 40 hours a week, as long as the job gets done.

Managers most likely to offer flexible schedules work in:

- Large companies with 1,000 or more employees (56 per cent)
- Remote teams (56 per cent)

Barriers to Enjoying the Benefits

While some employees may have complete autonomy over their schedules, that doesn't mean they're slacking off — or reaping the rewards. Despite the newfound freedom, in a survey of more than 500 workers:

- 61 per cent say they need at least eight hours a day to get their job done.
- 52 per cent report attending more video calls now than six months ago. Employees overall feel more than one-third of time spent in these meetings (34 per cent) is wasted.
- 52 per cent never completely disconnect from work during business hours and feel obligated to respond to messages and requests immediately, even during breaks.

"Although companies are offering greater flexibility to support employee well-being, managers don't always have line-of-sight into their team's workload," said David King, Canadian senior district president of Robert Half. "An employee with a long to-do list may feel pressure to work non-stop, which is why organizations must do their due diligence prior to introducing flexible schedules. Auditing processes, projects and deadlines, and checking in regularly, will help employers determine the work arrangements that work best for their staff."

"Employer support is critical to mitigating burnout, including bringing in outside help, but employees are also responsible for establishing a healthy relationship with work," added King. "Workers can protect their time by setting clear boundaries, keeping open lines of communication with their manager and raising concerns as soon as they arise."

For more ideas on offering flexibility and supporting employee well-being, visit the Robert Half blog.

About the Research

The online surveys were developed by Robert Half and conducted by independent research firms. They include responses from 800 senior managers in finance, technology, marketing, legal, administrative support, human resources, and other areas at companies with 20 or more employees (collected June 4 to July 1, 2021), and more than 500 workers 18 years of age or older (collected Aug.12-18, 2021) in Canada.

About Robert Half

Robert Half (NYSE symbol: RHI) is the world's first and largest specialized talent solutions and business consulting firm that connects opportunities at great companies with highly skilled job seekers. Robert Half offers contract, temporary and permanent placement solutions and is the parent company of Protiviti[®], a global consulting firm. Visit<u>roberthalf.ca</u> and download our <u>award-winning mobile app</u>.

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